



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

NEATH PORT TALBOT COUNTY BOROUGH COUNCIL

Social Care, Health & Well-Being Cabinet Board

25th July 2019

Report of the Heads of Children & Adult Services (Keri Warren & Angela Thomas)

Matter for Monitoring

Wards Affected: All

Report Title: CHILDREN AND YOUNG PEOPLE & ADULT SERVICES – FULL YEAR (2018-19) PERFORMANCE REPORT

Purpose of the Report:

1. The purpose of this report is to provide Members with Performance Information and Complaints & Compliments Data for both Children and Young People and Adult Services for the Full Year Period (April 2018- March 2019). This will enable the Social Care, Health & Well Being Cabinet Board and Scrutiny Members to discharge their functions in relation to performance management.

Executive Summary:

2. A new set of Statutory Welsh Government Performance Indicators were introduced for Social Services during 2016-17 and although they are not all reported on a quarterly basis, they are all accounted for in this report. In addition, this report also contains information in relation to the number of Compliments

and Complaints received by the Directorate during the Full Year Period (April 2018 – March 2019), as well as Children and Young Peoples Services Key Performance Indicators and Adult Services High Level Measures

Background:

3. Failure to produce a compliant performance monitoring report within timescale could lead to non-compliance within our Constitution and hinder the full and transparent scrutiny of performance across the Directorate. This report enables Members to monitor and challenge performance across Children and Young People and Adult Services, whilst taking into account our reporting obligations to Welsh Government in terms of the Statutory Performance Indicators.

Financial Impacts:

4. No Implications

Integrated Impact Assessment:

5. There is no requirement to undertake an Integrated Impact Assessment as this report is for monitoring / information purposes.

Valleys Communities Impacts:

6. No Implications.

Workforce Impacts:

7. No implications.

Legal Impacts:

8. No implications

Risk Management Impacts:

9. There is little or no risks associated with the information contained in this report.

Crime and Disorder Impacts:

10. Section 17 of the Crime and Disorder Act 1998 places a duty on the Council in the exercise of its functions to have “due regard to the likely effect of the exercise of those functions on and the need to do all that it reasonably can to prevent:

- a) Crime and disorder in its area (including anti-social and other behaviour adversely affecting the local environment); and
- b) The misuse of drugs, alcohol and other substances in its area; and
- c) Re-offending the area”

11. There is no impact under the Section 17 of the Crime and Disorder Act 1998 through the information contained in this report.

Counter Terrorism Impacts:

12. The information contained in this report is likely to have no impact on the duty to prevent people from being drawn into terrorism.

Violence Against Women, Domestic Abuse and Sexual Violence Impacts:

13. Section 2(1) of the Violence Against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 introduced a general duty where a person exercising relevant functions must have regard (along with all other relevant matters) to the need to remove or minimise any factors which —

- (a) increase the risk of violence against women and girls, or
- (b) exacerbate the impact of such violence on victims.

14. The information contained in this report is likely to have no impact on the above duty.

Consultation:

15. There is no requirement for external consultation on this item

Recommendations:

16. Not applicable.

Reasons for Proposed Decision:

17. Not applicable.

Implementation of Decision:

18. No decision to be made. For information only.

Appendices:

19. Appendices listed as follows: -

- a. **Appendix 1** – CYPS Full Year Performance Report (April 2018 – March 2019).
- b. **Appendix 2** – Adult Services Full Year Performance Report (April 2018 – March 2019).
- c. **Appendix 3** – CYPS Full Year Complaints and Compliments Report (April 2018 – March 2019).
- d. **Appendix 4** – Adult Services Full Year Complaints and Compliments Report (April 2018 – March 2019).
- e. **Appendix 5** – CYPS Monthly Key Performance Indicators (May 2019).
- f. **Appendix 6** – CYPS 4th Quarter Audit Overview Report (January 2019 – March 2019)
- g. **Appendix 7** – Adult Services Monthly High Level Measures Report (March 2019).
- h. **Appendix 8** – Adult Services Full Year HR Measures (April 2018 – March 2019)

List of Background Papers:

20. None.

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